



WingSPAN

CHICAGO AIRPORT SYSTEM NEWS FOR THE BUSINESS COMMUNITY

www.chicagoairports.com ISSUE #9

APRIL 2001

Airlines Give Midway Airport a Thumbs Up

Since the Midway Airport Terminal Development Program first broke ground in 1997, nine additional airlines have signed on as signatory airlines—showing their commitment to Midway Airport and the City of Chicago. In addition, Midway Airport continues to experience record-breaking growth and remains one of the fastest growing airports in the nation.

As a signatory airline, this means they are committed to Midway Airport and committed to enhancing the traveler's experience. The additional nine signatory airlines mean more passenger amenities like more ticket counters, curbside check-in and larger gate areas.

Southwest Airlines, ATA, Northwest and Continental Airlines were the first airlines to commit to the Midway Airport Terminal Development Program. With 13 total signatory airlines pledging their support for the Midway Airport Terminal Development Program (MATDP), the overall scope and budget of the Program has increased from \$761 million to \$793 million. All airlines that operate out of Midway have pledged their support to the Terminal Development Program.

New passenger conveniences added to the MATDP include an extension of the Upper and Lower Level canopy on the terminal roadway to ensure passengers are shielded from inclement weather, increased landscaping around the airport and enhancements to Economy Parking lots.

These improvements come at no cost to taxpayers since they will be paid for through airport revenue bonds. In fact, no local or state tax dollars are used to support the Terminal Development Program or any of Midway's costs. **NS**

A New Midway Airport—Cleared for Takeoff!

Travelers passing through Chicago's Southwest Side Airport on March 7, 2001 took part in a truly historic moment—the opening of the new Midway Airport Terminal Building. The opening of the new Terminal Building marks the biggest milestone in the Midway Airport Terminal Development Program.

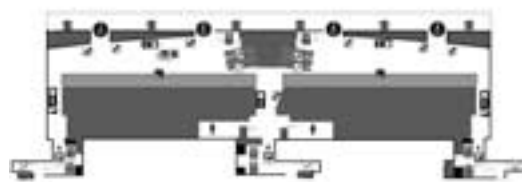
The new Terminal Building has three levels with a two-level curbside roadway system. The Upper Level is for passenger drop-off and curbside check-in. Travel-

ers use the Lower Level for passenger pick-up, taxi, limousine and shuttle bus pick-up.

Expanded ticket counters, airline information and state-of-the-art amenities can be found on the Upper Level of the Terminal Building. Passengers can access

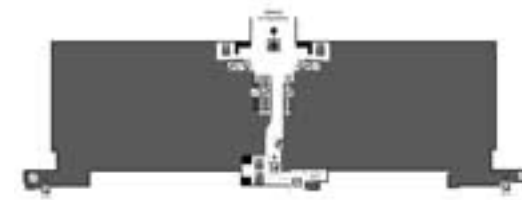


the pedestrian bridge, all airline gates and the Parking Garage *(New Midway, continued on page 2)*



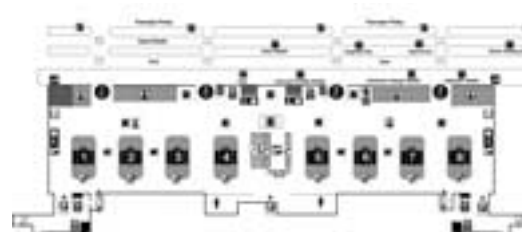
Upper Level

- Passenger drop-off
- Curbside check-in
- Ticket counters
- Airline information



Mezzanine Level

- Access to:
- Pedestrian bridge
 - All airline gates
 - Parking garage



Lower Level

- Passenger pick-up
- Taxis
- Limousines
- Shuttle buses
- Baggage claim
- Rental car counters

New O'Hare Terminal On The Horizon

A new Terminal 6 at O'Hare Airport, which is expected to help pump more than \$34 billion into the regional economy, has moved a significant step closer to realization. The City of Chicago recently selected Bechtel Infrastructure Corp. from four finalists to carry out the design and construction of a Terminal 6 complex at the Airport. The terminal, a proposed 673,000 square foot structure, will be located by Terminal 5 and will be home to non-hub airlines such as Northwest and TWA.

(New T-6, continued on page 2)

New Midway Airport Helps Region Take-off

Fueled by the Midway Airport Terminal Development Program and its success at Midway Airport—ATA (American Trans Air, Inc.) plans to expand its operations at Midway Airport. This expansion will mean approximately 2,500 new jobs for the region and more air service.

ATA will build a new training complex near Midway that will create at least 110 permanent jobs. The 220,000 square foot complex will create a centralized location for all aspects of pilot, flight attendant, maintenance, line and customer service personnel training. It will include flight

simulators for Boeing 737s and 757s, a 100-room hotel, restaurants, an aircraft cabin simulator, a water safety training pool and crew training administration.

“The training center will be another milestone of our overall expansion in Chicago—a symbol

(Take-off, continued on page 2)

(Take-off, continued from page 1)



Chicago Mayor Richard M. Daley and ATA founder and chairman J. George Michelsons at the ATA Training Complex announcement.

of ATA's phenomenal growth at Midway," said John P. Tague, ATA's president and chief executive officer. "We are deeply indebted to the City of Chicago and the State of Illinois for providing this opportunity where local citizens and our employees can improve their job skills. We are excited about what the future holds."

ATA has played an important part of the Midway Airport Terminal Development Program by dramatically increasing the number of gates and ticket counters it will

have in the renovated terminal. ATA will also develop a customs facility in the new Concourse A Building to accommodate its international flights to Mexico and the Caribbean.

Next month, ATA will begin its fleet transition to what will be the youngest and most fuel-efficient fleet in the airline industry. The new fleet, equipped with the latest in noise abatement technology, will begin arriving at Midway in May, 2001. Last Spring, supported by its success at Midway, ATA ordered \$2.5 billion in new aircrafts, including 39 Boeing 737-800s and 10 Boeing 757-300s.

"The visionary thinking of the City of Chicago and State of Illinois sparked the process. Their decision to expand Midway Airport—our largest and fastest growing market—was the catalyst for all of ATA's expansion plans in Chicago," said J. George Michelsons, ATA's founder and chairman. "We are excited by the changes that have been happening on the South Side of Chicago and now we're grateful to be a meaningful participant in that renaissance."

ATA plans to break ground on the new training complex later this year. **MS**

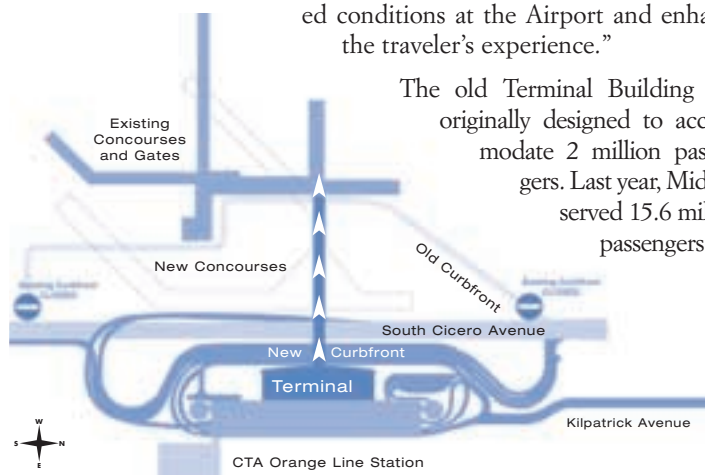
(New Midway, continued from page 1)

through the Mezzanine Level. All bag claim, baggage information and rental car counters are located on the Lower Level of the new Terminal Building.

"We are pleased with the progress made in the Midway Airport Terminal Development Program," said Aviation Commissioner Thomas R. Walker. "The new Terminal will give our passengers the conveniences and services they expect from the nation's premier point-to-point airport. For example, the baggage claim areas are now located just fifteen feet from the Midway Parking Garage and the access walkway to the Chicago Transit Authority's Orange Line Transit Station."

As construction continues on the new concessions triangle and concourse buildings, passengers will continue to use the old Terminal Building to clear security and board all planes. The new concessions triangle, which will feature Chicago-style foods and shops, is expected to open this summer. The entire Midway Airport Terminal Development Program will be completed in 2004 with the opening of the new 41-gate concourses.

"Passengers should be aware that Midway Airport will still be under construction for several more years," said Commissioner Walker. "However, the new Terminal will greatly improve the current crowded conditions at the Airport and enhance the traveler's experience."



The old Terminal Building was originally designed to accommodate 2 million passengers. Last year, Midway served 15.6 million passengers. **MS**

FUTURE MILESTONES

- Concessions Triangle **Summer 2001**
- Federal Inspection Services (FIS) **Winter 2001**
- Project Completion **2004**

IN THE NEWS...

Named one of the Nation's Best

In January, the *Wall St. Journal* named O'Hare Airport as one of the five best airports in the nation. The article cited the Airport's amenities, such as available flu shots, art exhibits and the use of the Hilton Hotel swimming pool and gym for \$10, as making it stand out from the field. Travelers cited the variety of quality food options as their favorite aspect of the Airport; in fact, the *Journal* discovered that O'Hare has the most bars (23) and restaurants (87) of any airport in the nation.

Chicago Magazine devoted much of its February issue to its cover story on making the most of your time at O'Hare. Readers were taken on a tour of all four terminals and the airfield and received a history lesson on how O'Hare developed into the premier gateway it is today. The article highlighted some areas of O'Hare that travelers may overlook such as the medical clinic, chapel and children's play area in Terminal 2. Readers also received tips on the best shopping and food service at the Airport and parking and transportation options. **MS**



(New T-6, continued from page 1)

It will include an Automatic Transit System station, complete upper level and lower level access roadways and parking for 650 vehicles.

Terminal 6 is one of the largest pieces of the proposed World Gateway Program, a project that calls for the development of two new passenger terminals, the redevelopment of Terminal 2, and new federal inspections services (FIS) facilities to provide seamless connections for domestic and international passengers.

The Program is needed to maintain O'Hare's status as the nation's premier transportation hub. "The World Gateway Program will keep O'Hare on the cutting edge of airport design and efficiency, allowing our tenant airlines to better serve their customers and reduce flight delay," said Aviation Commissioner Thomas R. Walker.

In its search for a contractor, the City looked for a single contractor to provide both architectural/engineering and construction services in order to foster a more cooperative effort on the Project. Potential candidates were also required to meet or exceed all of the City's goals for the participation of Minority Business Enterprises (MBE) and Women Business Enterprises (WBE) and the City's requirements for the use of City residents (50%), minority and female workers in the construction of the project.

The Bechtel team will be prepared to begin design work following FAA approval of the environmental analysis, expected in the spring. **MS**

WingSpan is produced by the Chicago Airport System for the business community. For questions or suggestions for articles, please call the Promotions Section at 773/686-3555 or e-mail us at dshoss@ci.chi.il.us. You also can visit our web site at <http://www.ohare.com>

O'Hare's Upper Level Roadway To Get A Facelift

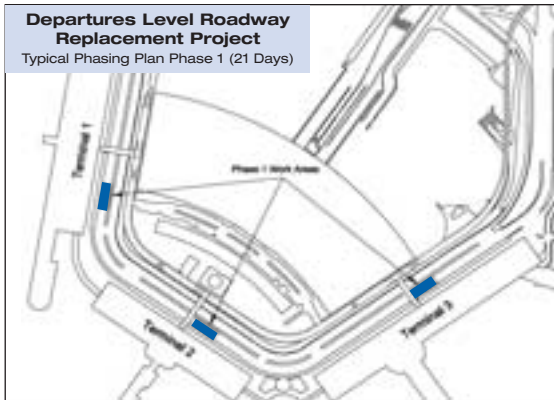
O'Hare International Airport's two-level terminal roadway system is getting a facelift. The upgrade, the first step in a larger project to add more amenities to the facades of Terminals 1, 2 and 3, will not only improve a roadway that was built over 40 years ago, it will bring more convenience and less congestion to passengers traveling through the Airport.

Work on the inner roadway began in April and is expected to be complete by November 2001. To minimize the impact on passenger travel, work is only done during the overnight hours and in small sections. No work is needed on the outer roadway lanes.

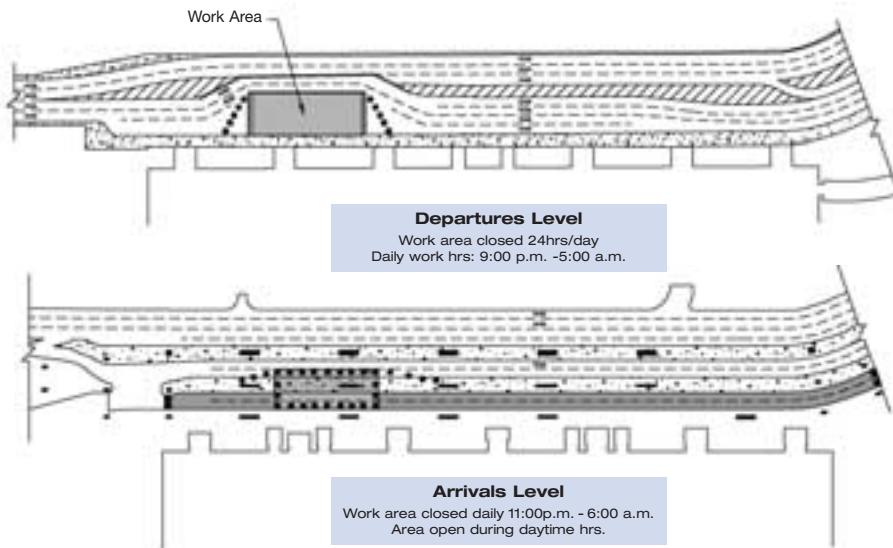
"The current terminal roadway was built in the 1960s and has outlived its life expectancy. It's a necessary project," said Marcoz Fernandez, General Manager of landside operations at O'Hare.

In addition to the improved roadway, passengers can look forward to more curbside check-in stations, new elevators and escalators between the upper and lower levels and a continuous canopy over the sidewalk and the two inside traffic lanes to protect travelers from inclement weather. The front wall of the terminal will also be extended outward to provide more space in front of the ticket counters and more landscaping and lighting will be added to enhance the new look of the terminals. This work is expected to start in January 2002.

All of these changes are expected to increase efficiency, convenience and visual interest for travelers at O'Hare.



Meanwhile, the Department of Aviation is offering a half-hour of free parking in the main parking garage to ease congestion while the roadway improvements are being made. Motorists can drive into the garage, pick up or drop off passengers and exit immediately



without being charged.

In addition, travelers are encouraged to use the Chicago Transit Authority's Blue Line whenever possible and taxi and limousine drivers are asked to drop off their passengers on the outer lanes of the lower level. **WS**

O'Hare Leads Nation In Soundproofing

A recent study by the O'Hare Noise Compatibility Commission (ONCC) found that Chicago has the most aggressive sound insulation program in the nation, having spent more than \$317 million to soundproof schools and residences surrounding O'Hare. Communities near O'Hare Airport benefit from this program that is unrivaled.

Seattle came closest, with more than \$243 million, while Atlanta has only spent \$60 million on soundproofing.

The soundproofing program is overseen by the ONCC, a group comprised of area mayors and school superintendents that makes decisions about funding for noise reduction projects. Arlene Mulder, Mayor of Arlington Heights and Chair of the O'Hare Noise Compatibility Commission, stated that these results can serve as a testament to the growth of the program. "In 1996, when the ONCC was formed, less than \$100 million had been spent on soundproofing in the previous 13 years. In less than five years, we've brought the total to well over \$300 million, the most in the country. I am proud to have been a part of this program."

Aviation Commissioner Thomas R. Walker said, "We are committed to doing what it takes to be a good neighbor to people who live in the Chicago neighborhoods and thirteen suburbs near O'Hare. I am very proud of the soundproofing program at O'Hare. We have identified the problem, committed resources to it, and given the authority to the people affected by noise to decide how those resources are spent."

In the five years since the program has existed, Chicago has soundproofed an average of 787 residences each year, spending an average of \$32,194 per home. Its school insulation program stands out even more when compared to other cities. Chicago has soundproofed 75 schools, with 11 more in the planning stages. Boston has the next highest number, with only 34 schools.

The study compared school and residential soundproofing programs at Chicago O'Hare International Airport to similar-sized airports in Atlanta, Boston, Los Angeles, Minneapolis, San Francisco and Seattle. **WS**

Chicago Airfares Spell Good News for Travelers

If you flew out of Chicago last year, you paid some of the most competitively priced airfares in the nation. Data released by the U.S. Department of Transportation found that average airfares last year in Chicago were lower than eighteen other major U.S. cities. The statistics also show that airfares in Chicago decreased in 2000 from the previous year.

Chicago boasted airfares significantly less than those reported in many top markets throughout the nation. In 2000, the average price for a one-way ticket from Chicago was \$188, compared with \$258 in San Francisco, \$237 in Denver and \$233 in New York.

"This data validates what the City has maintained all along; namely that Chicago is one of the most competitive markets in the nation and that travelers are benefiting tremendously from O'Hare's dual-hub and Midway's low-fare point-to-point service," said Aviation Commissioner Thomas R. Walker. "The City of Chicago has worked hard to create an airport system that offers travelers unrivaled service to almost anywhere in the world while keeping average fares competitive with most of the nation."

The City has taken steps to ensure competition between air carriers at both O'Hare and Midway Airports. Currently 53 airlines offer passenger service at O'Hare while 13 airlines provide passenger service at Midway. Last year, the City backed five carriers for new or additional slots at O'Hare, following the repeal of slot limitations imposed by the Department of Transportation's high-density rule. At Midway, the City has been a strong supporter of carriers providing low-fare service and is in the middle of a \$793 million development program to meet their needs.

The U.S. Department of Transportation data is based on fares paid for air travel during the second quarter of 2000. **WS**



Chicago Airport System
 O'Hare International Airport
 P.O. Box 66142
 Chicago, IL 60666

PRESORTED
 STANDARD
 U.S. POSTAGE
 PAID
 Chicago, Illinois
 Permit No. 3304

WingSPAN CHICAGO AIRPORT SYSTEM NEWS FOR THE BUSINESS COMMUNITY

For Your Traveling Pleasure

The Chicago Department of Aviation is pleased to announce the following new destinations from O'Hare International Airport:

- **British Midland** launches daily service to Manchester, England beginning in May.
- **Singapore Airlines** begins service to Singapore via Amsterdam three times a week beginning in August.
- In March, **Spirit Airlines** launched its daily service to Myrtle Beach, South Carolina. Coming this summer, Spirit begins serving two new destinations: Atlantic City, New Jersey and Los Angeles, California.
- **Delta Express** begins service to Orlando and Fort Lauderdale, Florida in July. Delta Express will offer flights three times a day to these Florida destinations. **ns**

Young Writers Earn A Place in History

In celebration of Black History Month in February, students in grades five through twelve were asked to write about African Americans who contributed to aviation's history as part of the Fourth Annual African American Pioneers in Aviation Essay Contest. More than 70 schools participated in the contest sponsored by the Chicago Airport System in cooperation with the Chicago Public Schools, the Chicago Youth in Aviation Project and the Tuskegee Airmen. First prizes included round-trip airfare provided by participating airlines: American, ATA, Southwest and United.

An awards ceremony for the first, second and third place winners was held at O'Hare Airport. Pictured is first place winner in the 5th-6th grade category, Demi Bryant, from John J. Pershing School with Commissioner Thomas R. Walker, Dr. Andrew Perez of the Tuskegee Airmen and Will Boone from ATA.



"The Journey: The Next 100 Years"

O'Hare International Airport's latest art exhibit celebrates the religious, civil, social and daily life of Chicago's African American community. The Chicago Alliance of African American Photographers' exhibit in the Terminal 2 Post Office Gallery will be on display at O'Hare through the summer. The exhibit is also on display at the Museum of Contemporary Art and the Harold Washington Library.