



# WingSPAN

CHICAGO AIRPORT SYSTEM NEWS FOR THE BUSINESS COMMUNITY

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## New O'Hare Delay Task Force Formed

Following the urging of the federal government, the City of Chicago announced on Monday, May 21st the formation of the O'Hare Delay Task Force. Aviation Commissioner Thomas R. Walker and Cecelia Hunziker, Regional Administrator for the Great Lakes Region of the Federal Aviation Administration together announced the Task Force and its objective to identify both near-term and long-term solutions to the existing delay situation at O'Hare International Airport.

The Federal Aviation Administration (FAA) released its Benchmarking Report in April outlining the increase of delay at airports nationwide. Because of its mid-continent geographic location and the number of passengers it serves, O'Hare plays a significant role in the nation's aviation system.

"The Benchmarking Report's analysis of O'Hare attempted to quantify the level of delay experienced today, and projected its ability to keep up with future demand. We agree with the FAA that the next step at O'Hare is to examine the specific causes of delay and map out a plan to address them," said Commissioner Thomas R. Walker. Pointing to the make up of the Task Force, Walker added, "Many of the causes of delay will be out of the control of the airport. They may range from airline flight schedules to airspace usage."

The O'Hare Delay Task Force will not only include the Chicago Department of Aviation, the FAA, the airlines, but also the Illinois and Indiana Departments of Transportation, the Air Line Pilots Association and the O'Hare air traffic

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## Boeing Lands In Chicago

It's official—The Boeing Corporation can now call Chicago, Home Sweet Home. Chicago rolled out the red carpet for Boeing's executives as they landed at Midway Airport to make their announcement, ending weeks of speculation. Boeing officials were greeted by Chicago Mayor Richard M. Daley and Illinois Governor George Ryan.

Boeing had also been considering Dallas and Denver as their new corporate headquarters, but in the end it was Chicago. Phillip Condit, Boeing chairman and chief executive officer said "Chicago's access to world and domestic markets was one of the major elements that helped tip the scales in the city's favor."

"Boeing's decision confirms to the world that Chicago is a great place to live, work and do business," said Chicago Mayor Richard M. Daley. "It tells the international business community that Chicago's economy is strong, that our leaders can work together to get things done and that Chicago can



meet the needs of any business in the world—from the largest to the smallest. To the people of Chicago, Boeing's decision reinforces what most of us already know: Chicago has a quality of life that is unmatched by any major city in the country."

Boeing will begin operations at its Chicago headquarters at 100 N. Riverside Plaza beginning September 4th. Boeing's decision to move from its headquarters in Seattle, Washington after 36 years is part of the company's corporate restructuring. While its headquarters will be based in Chicago, the company has customers in 145 countries and has operations in 26 states.

"Boeing's needs will be met by Chicago's aviation system," said Chicago Aviation Commissioner, Thomas R. Walker. "O'Hare International Airport alone offers more flights to more destinations than any other airport in the country."

While Boeing is known as the world's largest producer of commercial jetliners the company is also the world's largest military aircraft manufacturer and nation's largest NASA contractor. Boeing has built 15 different models of the 747 aircraft and is the maker of the world's largest twinjet, the 777, with three different versions. More than 26 airlines around the world operate Boeing's 757s and 767s.

Its Military Aircraft and Missile Systems division designs, produces and supports fighters, bombers, transports, rotorcrafts, missiles and munitions used to defend the United States and its allies around the globe. Boeing has delivered more than 130,000 military aircraft and 8,700 missiles to the U.S. government and international customers.

Boeing is also involved in operating the Space Shuttle, building the International Space Station, overseeing our nation's missile defense and reconnaissance systems, and creating new satellite-based information and communications services.

With the growing demand in air travel, Boeing is developing an air traffic management system to increase capacity, improve safety and remain affordable for those who use the system. **BS**

## Chicago Pays Tribute to the Battle of Midway



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**Battle of Midway — continued from page 1)**

On June 4, 1942, the United States Navy achieved its most important World War II victory at the Battle of Midway. Seven years later, honoring those men and women who fought so bravely at the Battle of Midway, the Chicago City Council voted to rename Chicago Municipal's Airport-Midway Airport.



**Bill Surgi, Battle of Midway veteran recounts the battle's events for visitors at Midway.**

Midway Airport continued to play a role in World War II, used by the U.S. military because of its runway capabilities and mid-continent position. Almost six decades later, Chicago Mayor Richard M. Daley, joined by Battle of Midway and other World War II veterans, Aviation Commissioner Thomas R. Walker and Rear Admiral David P. Polatty from the Great Lake Naval Base, honored those heroes of the Battle of Midway and officially dedicated the new Battle of Midway Memorial at the airport's new Terminal Building.

"Chicago Midway Airport, which bears a historic and proud name, has been a symbol of progress, perseverance and community in our City's great history," said Chicago Mayor Richard M. Daley. "As we continue to look to the future, we must never forget our past. The Battle of Midway Memorial is a tribute and reminder to future generations of the men and women who fought to bring us freedom and peace. We are honored to be among some of those heroes today."

The Memorial, produced by Art<sup>(n)</sup> Laboratories, is composed of two renderings and carved photographs of Battle of Midway heroes. The Battle of Midway Memorial, located on the ticketing level, is just one of several new art pieces at the new Midway Airport Terminal. The interior of the Memorial is composed of two virtual murals that depict some of the aircraft and carriers used in the Battle of Midway, including the USS Yorktown, SBD Dauntless, F4F Wildcat, Douglas TBD Devastator, PBV Catalina and A6M2-Zero. The murals provide a digitally reconstructed panoramic view of the battle's tragedy and triumphs under Admiral Chester Nimitz's leadership and the innovative military intelligence that ultimately changed the course of world history and won the pivotal Battle of Midway.

At a luncheon after the dedication ceremony, Vice Admiral William D. Houser recognized each Battle of Midway veteran and spoke in detail about the Battle.

Other works of art on display at Midway's new terminal include a suspended sculpture of a bird in flight designed by artist Ralph Helmick. The sculpture is composed of 2,500 small cast metal sculptures of various aircraft and is located in the Ticketing Lobby. On the south end of the Ticketing Level, a large mural of glass panels by Karl Wirsum celebrates a child's fascination with flight and the sense of freedom and adventure that it represents. On the Lower Level, near baggage claim are photographs by Dawoud Bey, Kathleen Eaton and Bob Thall honor Chicago's ethnic diversity by depicting families from various communities. Other works of art will be installed throughout the new gate areas as construction is finished. These works of art are made possible by the Chicago Public Art Program, which requires that 1.33% of City of Chicago construction budgets be dedicated to artwork for the premises. **WS**

# Midway Airport Communities Receive \$60 Million for Sound Insulation

Mayor Richard M. Daley, joined by Congressman Bill Lipinski and representatives from Southwest and ATA airlines, announced an additional \$60 million for sound insulation to be used in the communities surrounding Midway Airport.

"Midway Airport is one of the greatest success stories in the State of Illinois and one of the fastest growing airports in the country. Thanks to a new terminal, added gates and other improvements, Midway is a bustling base for moderately priced airline, cargo and small plane traffic," said Daley. "The City of Chicago, the airlines and Congressman Bill Lipinski are committed to the people who live and work around Midway Airport and we are stepping up our ongoing efforts to minimize the impact of aircraft noise."

The Residential Soundproofing Program will receive an additional \$50 million for noise remediation. This will allow single-family homes that fall within the 75 dnl to receive sound insulation.

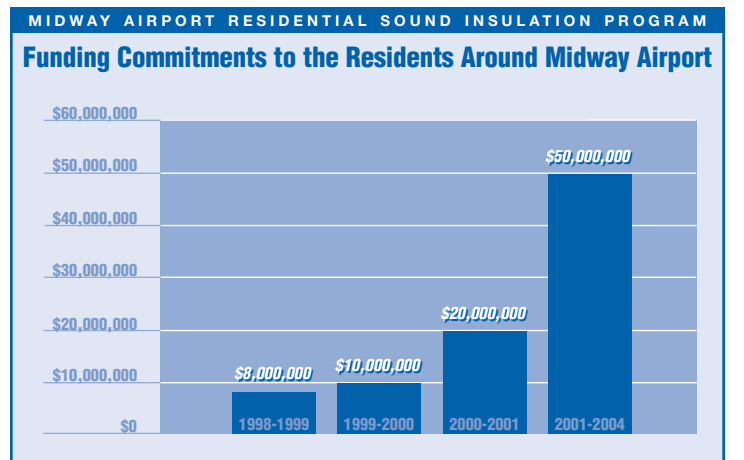
The City is recommending that with the additional noise remediation funds, the Midway Noise Commission consider soundproofing eligible multi-family homes for the first time. This would extend eligibility to owner-occupied residential buildings with four or fewer units that fall within the 80 dnl. Another \$10 million will be dedicated to the School Sound Insulation Program.

The Midway Noise Compatibility Commission, composed of representatives from communities that surround Midway, determines which homes and schools receive noise remediation and advise the City of Chicago on noise related issues.

"The Noise Compatibility Commission applauds the City of Chicago and the airlines for their continued commitment to our goal of reducing the impact of aircraft noise in our communities," said Commission Chair Thomas Baliga.

The additional funds ensure noise remediation in the neighborhoods surrounding Midway through 2004 and allow the number of homes that receive sound insulation work to increase to 500 homes a year beginning in 2002, well ahead of the current pace of 300 homes per year.

To date, a total of \$130 million has been invested in home and school soundproofing around Midway Airport. **WS**



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## NOISE CONTOUR PREVIEW

The City of Chicago Department of Aviation is gearing up to release its 2000 Noise Contour Map, which will depict the average aircraft noise levels experienced in communities surrounding O'Hare Airport.

The noise contour is used to determine which homes are eligible for soundproofing. The Day-Night Average Sound Level is the noise measure used by the FAA to describe the average aircraft noise levels

over a 24-hour period. There is a ten decibel penalty for nighttime aircraft noise. Currently, only homes in the 70 dnl range and above are eligible for noise remediation funds.

According to Assistant Aviation Commissioner Chris Arman, O'Hare is the only Airport that uses activity from all 365 days in the past year for its noise contour.

Most other airports rely on just a sampling of days from each season but Chicago officials believe that it is important to

have the most accurate data.

Working with the O'Hare Noise Compatibility Commission, the City enlisted the help of a systems expert from BBM Technologies, located in California, to independently verify that the noise contour is an accurate reflection of the data gathered over the past year. The data is collected from 37 noise monitors set up in communities around O'Hare to accurately register aircraft noise. **WS**

## More Choices, Good Food — A Midway Airport Update

As you walk through Midway Airport, you may catch a whiff of some familiar Chicago style foods, that's because new restaurants open this summer.

The new Midway food court features familiar Chicago style restaurants like King Wah restaurant, Harry Carey's, Pegasus, Lalos, Tuscany, Pot Belly Sandwiches, just to name a few.

The Midway Airport Terminal Development Program will bring almost 50,000 square feet of retail and concessions area, compared to the approximately 17,000 square feet in the old Midway. Even as new restaurants open, existing concessions in the existing concourse building will remain open. In addition to the opening of new restaurants in the food court, other retail and food outlets will be available throughout the new concourse buildings—all concourse and gates areas will be completed by 2004.

"The goal of the Midway Airport concessions program is to offer travelers a variety of quality choices, while keeping a local flare," said Aviation Commissioner Thomas R. Walker. "At the same time, the Midway concessions program far exceeded the Minority and Women owned businesses participation goal of 30%—today we have a 72% participation."

The new Terminal opened in March, bringing expanded ticket counters and baggage claim areas. In June the new security checkpoint opens just as you cross the pedestrian bridge from the Terminal building. This consolidates security to one location for all

concourses. This winter, new gates will become operational just a few steps away from the food court. It's all part of creating a new and more convenient Midway Airport. Travelers will be able to check their bags, clear security, grab something to eat and head to their gates.

Until the new gates open, travelers are still boarding their planes at the existing gates in the old concourse A, B and C buildings. All new gates will be phased in, which means as new gates open, the old gates and concourse



Map of the New Food Court

buildings will be demolished—so Midway will never be without its current number of 29 gates. The entire Midway Airport Terminal Development Program will be complete in 2004, when all 41 gates and concourse buildings become operational. **WS**

### IN THE NEWS...

- When it comes to concessions, O'Hare offers travelers a feast of choices. Now, passengers going through the American Airlines terminal can enjoy a new 12,000 square-foot "Flight Deck" food court. The food court, located in between the H and K concourses, is home to eight restaurants will feature a video wall later this summer that will showcase some of Chicago's famed tourist attractions.
- Good news for the health conscious: a recent survey by a Washington DC physician's groups found that O'Hare's concessions were the third healthiest in the nation. The survey found that 68% of the Airport's food vendors offered healthy fare.
- Travelers at Midway Airport will soon be able to avoid long waits in line thanks to Aeritas Inc.'s new mobile check-in and boarding service. With the help of technology that uses voice and text interaction, travelers can check into a flight and receive a barcode-based boarding pass on their mobile phone or Palm Pilot device. The service will be available nationwide by the end of this year.
- ATA (American Trans Air, Inc.), which operates at Midway Airport, received the first of its 49 new Boeing aircraft on May 31st. ATA has ordered 39 Boeing 737-800s and 10 Boeing 757-300s. These aircraft are quieter and more fuel-efficient. **WS**

## Environmental Studies Have Positive Results for O'Hare

O'Hare Airport is an environmentally friendly neighbor, according to results from two recent air quality studies. The studies found that aircraft using O'Hare play only a minor role in air pollution near the Airport and that pollution levels around O'Hare are in fact "similar to the concentration in other parts of Chicago and other urban areas."

"We are very pleased with these results," said Aviation Commissioner Thomas R. Walker. "It means that the Department of Aviation and the airlines serving O'Hare have had an impact with environmental practices designed to make the airport as 'green' as possible." These practices include the use of alternate fuels for ground vehicles, improved auto traffic flow to

reduce idling, the use of more environmentally friendly de-icing chemicals and a new water treatment project for run-off. Seventy-five percent of gates also provide power, air conditioning, and heating to aircraft to reduce the need for aircraft to idle on the ground.

The first air quality study collected soot deposits at six locations near O'Hare, some near the ends of runways, and some in the nearby communities of Elmhurst, Park Ridge, Chicago and Rosemont. Using an "Advanced Chemical Fingerprinting" technique, researchers determined that the soot near O'Hare did not chemically resemble jet fuel or jet engine exhaust, but were more closely related to general urban pollutants, motor vehicle

exhaust, and soot from burning heavier fuels, such as fuel oil.

For the second study, the City asked KM Chng Environmental Inc. to develop estimates of airport and non-airport emissions, using techniques and models approved by the U.S. EPA and the FAA. The study found that aircraft using O'Hare contribute only a small percentage of total regional air emissions. Off-airport motor vehicles were the number one source of emissions of all the substances studied. For example, motor vehicles emitted over 20 times the amount of benzene as aircraft. Total volatile organic carbon emissions from aircraft using O'Hare during 1998 were 33% lower than in 1990.

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## O'Hare Air Quality Initiatives Receive Boost with \$2 Million Grant

U.S. Department of Transportation Secretary Norman Mineta recently selected O'Hare as one of ten airports in the nation to participate in a \$2 million Low-Emission Airport Vehicle Program. The Program will help fund the use of low-emission vehicles at the Airport, which are expected to significantly reduce ozone and carbon monoxide levels in the area.

Under the Program, the Federal Aviation Administration (FAA) will provide a \$2 million grant to cover 50 percent of the cost of the low-emission vehicles as well as the cost of refueling and recharging stations. O'Hare will match the grant with another \$2 million taken from Airport Improvement Funds.

The funds will go specifically towards the cost of new, low-emission electric baggage tugs and belt loader vehicles, as well as providing 57 gates with quick charging technology.

"We are extremely pleased to have been chosen to participate in this Program," said Aviation Commissioner Thomas R. Walker. "O'Hare has been in the forefront in addressing air quality concerns through the use of cleaner-fueled vehicles. This grant will allow us to further the progress we have made in reducing emissions in and around the Airport."

Currently, almost a quarter of the vehicle fleet operating at O'Hare use alternative fuels. A \$650,000 alternative fueling facility was constructed at the Airport last spring and plans are underway to construct similar fueling stations at Midway Airport.

The other Airports selected for the ILEAV Program are Baltimore-Washington International; Baton Rouge, LA; Dallas/Fort Worth International; Denver International; Hartsfield International; New York's John F. Kennedy International; LaGuardia International; San Francisco International and Sacramento International. **WS**



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**WingSPAN** CHICAGO AIRPORT SYSTEM NEWS FOR THE BUSINESS COMMUNITY

**For Your Traveling Pleasure**

As the Chicago Airport System continues to attract new carriers to its airports, travelers enjoy a wide variety of airlines and destinations, both domestic and international. Here are the latest additions to Chicago's Airports:

- Visit The Chicago Department of Aviation Web site for valuable information on airport parking, flight information, weather conditions, and traffic impacts in and around the airport. The Department continues to enhance the site to provide travelers with the information they need when traveling to or from Chicago's airports.
- New and more services keep flying in. Here's the latest:
  - **Delta Express** began daily non-stop service on July 1st to three new destinations—Orlando, Fort Lauderdale and Fort Meyers from O'Hare.
  - On July 2nd, **Spirit Airlines** added daily non-stop service from O'Hare to Atlantic City.
  - On June 8th O'Hare welcomed the launch of **bmi british midland's** new non-stop service to Manchester, England. The new service to Manchester gives O'Hare a daily average of 14 flights to the United Kingdom. **WS**

*(New O'Hare Delay ... continued from page 1)*

controllers. This group will be technical in nature, charged with identifying operational, technical and physical initiatives that may have a positive impact on delay.

This is not the first time the Chicago Department of Aviation has joined with other agencies to reduce delay. Following the implementation of recommendations from the 1991 Delay Task Force, O'Hare experienced a 40% decline in delays through 1998.

At the announcement, Commissioner Walker noted that many things have changed since the last task force, including alliances between airlines and the growth in international travel. The City of Chicago is moving forward with its response to these changes—the World Gateway Program. The World Gateway Program will bring an additional 20 gates to O'Hare and make the airport much more efficient, which will reduce delays caused by the lack of compatible gates available to

arriving flights. The new Task Force will take a fresh look at all of the factors impacting O'Hare and develop a new list of both short and long-term solutions. Any major proposals would be subject to the regulatory process and public input.

Kitty Friedheim, Managing Deputy Commissioner of the Chicago Department of Aviation and Philip Smithmeyer, Manager of the Chicago Airport District Office of the FAA were named as co-chairs of the new Task Force.

The O'Hare Delay Task Force is expected to have recommendations within six to nine months, but short-term solutions may be investigated as the committee continues its work. **WS**

**Roadway Work Ahead**

Summer is the season for construction and O'Hare will see its share of road improvements taking place in the coming months. Work began in April on the Departures Level Roadway Replacement Project, which will install new, inner vehicle lanes on the drop-off level. Aging superstructure is the reason for the project; the inner lanes were originally constructed almost forty years ago and have surpassed their design life.

The project is expected to be completed by the end of November. In the meantime, travelers should expect delays and congestion on the departure level. To help ease traffic, O'Hare will allow passenger drop-offs on the lower level and Airport officials are encouraging people to use Main Parking Lots A, B, and C by offering an half-hour of free parking.

Travelers wanting to find information on traffic and parking conditions in and around O'Hare can tune their radios to ParkNet, 800 AM, or call the Information Line at 773-686-2200. For information before you coming to O'Hare, log onto the [www.ohare.com](http://www.ohare.com) for traffic and parking conditions. **WS**

*(Positive Results for O'Hare... continued from page 3)*

Commissioner Walker added, "We can always do more and we will do more. The City and the Department of Aviation will continue to work with the airlines and all of the airport's tenants to address environmental concerns on an on-going basis and strive to make O'Hare not just the greatest, but also the cleanest, airport in the world. The World Gateway Program is designed to help us achieve that goal, for example, by further reducing the amount of time that aircraft spend idling on the ground." **WS**